

Service Bulletin

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Category 15	Applicable Model/s All Models	Subject AUDIO SYSTEM TROUBLESHOOTING	Bulletin No. 078/89
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DESCRIPTION

To simplify audio system troubleshooting, a flow chart (see next page) has been prepared. It contains essentials of audio system troubleshooting procedures, focusing on the following:

- Obtain accurate information of customer's complaint.
- Carry out appropriate diagnosis or troubleshooting to find the faulty part.
- Avoid replacing unnecessary parts.
- Verify whether the customer's complaint results from specific characteristics of FM radio waves. If so, the complaint cannot be corrected by audio component replacement.

Use the following materials with the attached flow chart when carrying out inspection and repair of the audio system.

- Audio System Troubleshooting Procedures (plastic sheet)
- Service Bulletin, Category 15, 050/87 (FM Reception)
- Audio Customer Questionnaire
- Workshop Manual

NOTE:

If it becomes necessary to disconnect power to the audio system, be sure to copy down the customer's pre-set stations. Reset these stations after repairs are complete.

IMPORTANT Service and Parts Managers should read this bulletin carefully, sign and convey all information to those concerned.

Signature _____

Signature _____

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Service Manager

Parts Manager

AUDIO SYSTEM TROUBLESHOOTING

