



SPECIAL SERVICE TOOL BULLETIN

Applicable Model/s ALL	Subject WDS Service Replacement - Return Freight Costs	Bulletin No. 005/02 Issued 12/06/02 Revised
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DESCRIPTION

All Worldwide Diagnostic System (WDS) service replacement units will be shipped free of any freight charges from the WDS distribution center to your dealership. However, your dealership is responsible for all freight expenses to return the WDS unit requiring service to the distribution center.

SHIPPING AND BILLING INFORMATION

There are two options for returning a WDS which requires service to the WDS distribution center:

1. Dealer uses a pre-printed airway bill, which is included with each WDS service replacement. Using this method the dealer will be billed for the actual cost of return freight to the dealer's parts account statement. This billing will be listed as MT02-Z2-005 - WDS SERVICE RETURN FREIGHT.
2. The dealer pays for the return freight by using the dealer's freight account and shipping agent.

CUSTOMER SERVICE

To obtain a WDS service replacement, please contact the WDS Hotline (877) 722-8336. For return freight billing questions, please contact Mazda Special Tools and Equipment at (949) 442-6596 or e-mail specialtoolsequipment@mazdausa.com.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools / equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Consumers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, consumers should contact their nearest authorized Mazda dealership.